67th Annual Conference Agenda
Red Lion Hotel Buena Vista South
May 1 and 2, 2020

Friday, May 1, 2020

1:00pm – 2:00pm  Registration desk open
2:00pm-2:30pm  FSMA Pre-Conference Board Meeting
2:30pm-3:00pm  Reference Committee Meeting
3:30pm-4:00pm  Orientation for General Assembly
(If you've never attended a General Assembly please join us for this meeting to familiarize yourself with its procedures.)
Registration Desk open
Credentials Desk open

4:00pm  General Assembly

Saturday, May 2, 2020

7:00am-7:45am  Registration Desk Open
Country Store opens
7:45am-8:15am  Welcome & Introduction- Marsha Benedict, CMA-A (AAMA)
FSMA President
Monica Case, CMA (AAMA)
AAMA Vice Speaker of the House 2018-2020
Monica will give us an update on what's new at AAMA. This is your opportunity to let AAMA know what they can do to improve your career as a medical assistant. Have your questions ready!

8:15am – 8:30am  Break

8:30 am – 10:30am  Cultural and Linguistic Competence
2 AG
Lauren Josephs, PhD, LMHC, NCC, Visionary Vanguard Group, Inc.,
Research and Behavioral Science, Orlando, FL
Dr. Josephs will be discussing the rationale and evidence for cultural and linguistic competence; identify best practices to support culturally responsive services; discuss how to work effectively with individuals with limited English proficiency; delineate federal and accreditation requirements regarding culturally responsive services. Get ready for an interactive session including case studies, videos, and group and individual activities.
10:30 – 10:45am  Break

10:45am – 12:45pm  Human Trafficking
2 ACG  Desiree D. Jamieson – Millan, M. Sc., R.N., CCMA
          MD Now Urgent Care, Sunrise, FL
          Manager of Training and Development
Some of the topics to be discussed: The United Nations definition of human trafficking, trafficking versus smuggling, who are the victims and where do they come from, types of trafficking, who are the traffickers, coercive tactics used by traffickers, assessment and evaluation of at-risk individuals, performing the physical exam, documentation, meeting the needs of trafficked individuals, reporting to and communicating with law enforcement and child protection authorities.

12:45pm - 2:15pm  Celebration Luncheon, Installation of FSMA Officers for 2020 – 2021, FSMA Awards

2:15pm – 3:15pm  Coding Game 2020
1 A
Get ready for some brain storming on ICD codes – good refresher on how to determine the most specific code. We’ll form teams – have fun with post-it notes (you’ll have to come to see what that means!) – members of the winning team will receive prizes.

3:15pm-5:15pm  Sexual Assault Awareness and Prevention Training
2 AG  Education Coordinator, Victim Service Center of Central FL
You’ll be provided with the skills to understand, recognize, and prevent sexual assault; define and understand the scope of sexual assault; gain knowledge on how our culture contributes to victimization; define the steps to healing for primary and secondary victims; recognize the warning signs of sexual assault across different age groups.

5:15pm-5:30pm  Time to wrap up the day – please turn in your CEU checklists and survey forms and then take time to speak with one of our Committee Chairs – education, membership, bylaws, marketing and communication, FSMA website, FSMA Facebook, meeting coordinator, registration – volunteer your time and expertise – thank you!

5:30pm  FSMA Executive Board Meeting
You’re all welcome to attend. Be an active participant in your organization. WE are looking forward to your input!

7 CEUs have been approved by AAMA:  A – Administrative; C - clinical; G – general.

Topics subject to change.